LODDON HOMES

Keeping Your Home Safe and Comfortable

Condensation and mould

As your landlord, we are responsible for keeping your home safe, secure and in good condition. This includes the extractor fans and ventilation systems, and dealing with any mould that appears because these systems are not working properly or if there is a leak.

Your responsibilities

There are some things you can do to help prevent damp and mould:

- Heat and ventilate your home properly – keep a steady temperature (18 - 21°C). If you struggle to heat your home, help and advice is available – please contact us for more information.
- Reduce condensation
- Treat small patches of mould yourself
- Report leaks and faulty or noisy fans or ventilation systems immediately

Reducing Condensation

- Wipe moisture from windows daily
- Dry clothes outside if possible (but not on a balcony as it's a fire risk)
- Use disposable dehumidifiers in the winter months
- Avoid blocking radiator heat with wet clothes
- Vent tumble dryers properly
- Keep pan lids on when cooking
- Run cold water before hot when running a bath to reduce steam
- Close the bathroom door when bathing or showering

Ventilating your home

- Never switch off extractor fans (it only costs about £5 a year to run one), and vacuum the vents regularly
- Open windows daily, even if it's only for a little while, and keep the trickle vents open if you have them
- Keep inside doors open to help air circulate through your home
- Use your cooker hood or fan or open a window when cooking
- Leave gaps behind furniture on external walls so the air can circulate

Dealing with small areas of mould

If you're worried about damp or mould in your home, please get in touch. But if you feel able to tackle a small area of mould yourself:

- Open a window and close the door to the room
- Use a shop-bought mould remover or household cleaner – wear gloves and a mask
- Dry all surfaces thoroughly afterwards

Don't:

- Use a vacuum cleaner as this could spread mould spores
- Use bleach or washing-up liquid, which are not effective